

Terms and Conditions

- It is the customer's responsibility to shut off the heating equipment and notify **Comfort King** immediately, if there is an operational problem.
- **Comfort King** shall not be liable for any secondary or consequential damage, including but not limited to soot entering the home, or any damage resulting from unattended premises or in a equate combustion air. **Comfort King** assumes no liability for oil storage tanks, piping systems or any environmental damage.
- Delays in transportation, civil commotion, labor difficulties, acts of God, acts of government, power interruptions, lack of supplies, difficulty or inability to obtain parts for obsolete equipment, fires or water in the basement, while this plan is in effect, shall absolve **Comfort King** of responsibility.
- **Comfort King**'s responsibility under this plan shall automatically cease if customer stops our automatic delivery of fuel oil, or procures fuel oil burner service on any parts or equipment covered by this plan from any source other than **Comfort King**, or is delinquent in payment of any monies due to **Comfort King**.

199 Ethan Allen Highway • Ridgefield CT 06877
203.515.8088
Fax 203.244.5039
www.ComfortKingEnergy.com

Business hours

Monday-Friday 8 AM - 5:30 PM
excluding legal holidays

All tune-ups will be made during
normal business hours

Please call to set up appointments

24 hour emergency service always available

CT License S1 0385825



Quality Service from Start to Finish

Damage caused by fire, flood, strike, storm, electrical failure or external causes other than normal wear and tear, is not covered in this contract. However, such damage will be promptly repaired at our usual reasonable rates.

We assume no responsibility for operation of low water cut-off or water feeder. We recommend that the low water cut-off control be flushed periodically.

Service Contract Oil Burner Service



Service Contract - Oil Burner Service

Comfort King Energy agrees to render service to your oil burner in accordance with the oil burner service plan listed below:

Full Service Oil Burner Plan

There will be no charge for the repair or replacement of the following parts:

Oil Fired Boilers and Oil Fired Hot Water Heaters

Oil burner motor, fuel pump, transformer, electrodes, primary control, triple aquastate, nozzle, screen, pump gasket, oil filter cartridge, high tension lead wire, nozzle line, burner coupling, oil burner blower wheel, circulator coupling & heating thermostat, zone valve motor

Oil Fired Warm Air Furnaces

Same as above plus, fan and limited-control and blower belt

Oil Fired Steam Boilers

Same as the hot water heating system above plus a pressuretrol

No Charge

24 hour/7 days a week emergency service

Annual Tune-up and Inspection

This service will be provided at no charge once a year. **Comfort King** will perform the following work:

- Replace the nozzle, pump screen and oil filter cartridge
- Test the ignition transformer, replace if weak
- Clean electrode assembly
- Test the fuel pump running pressure/ cut-off pressure
- Oil circulators *(if applicable)*
- Vacuum heating or hot water unit including smoke pipe and chimney base *(if needed)*
- Adjust oil burner, if necessary, to achieve the best efficiency possible
- Replace any covered part that shows wear and tear or will prevent the oil burner from operating safely
- Perform a static pressure test on all oil fired furnaces.

Exclusion for all systems

(not covered by service plan)

- Oil tanks, oil tank valves, oil tank gauges
- Oil lines and frozen oil lines
- One extra change of filter a year
- Combustion chambers
- Smoke pipe
- Aqua boosters and indoor water heaters
- Air handlers and controls
- Oil burner switches found turned off
- Fuses and circuit breakers
- Any part in direct contact with water which requires plumbing work.

Additional Coverage

Upgrade to our *Plumbing Service Plan* for just \$74.99 per zone *(Ask for details)*

Central Air Service Plan - \$299