

**Comfort King Energy will perform the following checkup & clean out of your Natural Gas or Propane Heating Equipment.**

- Check thermostat operation
- Calibrate thermostat (if necessary)
- Level thermostat (if necessary)
- Check fan and limit controls operation
- Check blower operation
- Lubricate fan and motor bearings as required
- Check blower speeds
- Check belts
- Clean motor as required
- Clean and/or replace standard 1" air filter
- Check and repair all wiring connections
- Identify heating fuse circuit on the panel
- Check burner assembly input
- Inspect and clean all burners
- Check automatic gas valve operation
- Check operation of safety system
- Inspect pilot, pilot safety and electronic ignition system
- Clean pilot (if necessary)
- Check draft hood
- Check vent connector
- Remove debris from cleanout
- Check all connections for tightness
- Check for proper draft
- Check pressure switch operation
- Check all spill/rollout switches
- Check manual gas valves for free turning and leakage
- Check circulator motor/pump coupling
- Check circulator motor and pump (oil if necessary)
- Check circulator motor mounts
- Check high limit control
- Check pigtail piping and pressuretrol/vaporstat
- Check the operation of low-water cut-off
- Clean out condensate drain line (High Efficiency furnaces)
- Check low water controls gauge glass
- Check safety relief valve operation

**Parts Coverage with Labor included**

Comfort King Energy will replace the following parts at no cost (providing the part failed under normal wear & tear)

**Boilers & Furnaces**

- Hot surface igniter
- Flame Sensor
- Pressure Switch
- Roll out switch
- High Limit Switch
- 1" Air Filter
- Pressure switch air tube
- Clear Condensate line
- Lead Wire
- Flame Wire
- Thermal Coupling
- 24 Volt Gas Valve
- Pilot Assembly
- Proving Switch

**Water Heaters**

- Pilot Assembly
- Thermal Coupling
- 24 Volt Gas Valve
- Burner Tray
- Burner Tube
- Aquastat

199 Ethan Allen Highway • Ridgefield CT 06877  
203.515.8088  
Fax 203.304.9258  
[www.ComfortKingEnergy.com](http://www.ComfortKingEnergy.com)

**Business hours**

Monday-Friday 8 AM - 5:30 PM  
excluding legal holidays

All tune-ups will be made during  
normal business hours

Please call to set up appointments

24 hour emergency service always available

CT License S1 0385825



**Quality Service from Start to Finish**

*Damage caused by fire, flood, strike, storm, electrical failure or external causes other than normal wear and tear, is not covered in this contract. However, such damage will be promptly repaired at our usual reasonable rates.*

*We assume no responsibility for operation of low water cut-off or water feeder. We recommend that the low water cut-off control be flushed periodically.*

**Premium Propane  
Service Plan**



## Premium Propane Service Plan

Includes (1) Annual 36 point check-up and cleaning. Parts coverage with no charge labor and 24/7 emergency service

### Limitation of Liability

*Comfort King Energy Maintenance & Service Agreement Programs* exclude any liability for special, indirect or consequential damages. Liability and the Purchaser's sole remedy for performance or non-performance under these plans is limited to the cost replacement parts and associated labor as would be required under the service agreement plans.

### Exclusions

*Comfort King Energy* shall not be liable or responsible for any claims or charges associated with any loss of, or failure of the covered equipment that is directly or indirectly caused by or resulting from any of the follow:

- Power surging, brownouts, blackouts, spikes or electrical circuit overloads; consequential damage resulting from loss of power, light, heat, steam or refrigeration.
- Law or ordinance
- Nuclear reaction or radiation
- War, military or police action; insurrection, rebellion or revolution.
- Fire, smoke or explosion
- Lightning
- Earth movement including landslide, mudslide, subsidence, earthquake or volcanic eruption
- Rust, corrosion and/or sediment damage
- Flood
- Improper installation of the equipment or lack of preventative maintenance as required by the manufacturer

- Manufacturer's recall due to error or formula and/or design
- Use of the equipment in a business or commercial application
- Misuse and/or tampering of the equipment for any purpose other than intended by the manufacturer or *Comfort King Energy*
- Failure to perform normal, routine or seasonal maintenance, adjustments and/or service as may be outlined in the installation and servicing instructions or owner's manual.

*Comfort King Energy Heating & Air Conditioning Maintenance & Service Agreement Programs* do not cover work resulting from equipment that is not in good working order at the time the contract takes effect, or damage caused by Purchaser abuse, vandalism, freezing, and other abnormal conditions. *Comfort King Energy* reserves the right to reject coverage. *Comfort King Energy* will not cover a part if it or an acceptable alternative part is no longer available through normal procurement practices. *Comfort King Energy* will not handle or remove suspected asbestos material.

### Ancillary equipment not covered under repair contracts

All exterior components of the unit or appliance, including filters, lubricants, duct work, drain lines, humidifiers, dehumidifiers, and cabinetry and/or other aesthetics; supplementary power sources, such as batteries, etc.; solar heaters, heat pump water heaters, water heaters connected to wood burning stoves, geothermal and/or

water source units, commercial rooftop, ductless split and packaged terminal units are excluded; fuel supplies; interconnecting tubing fittings and sensors; any lighting fixtures or bulbs, power cords, and/or other ancillary items accompanying the appliance or equipment.

### Terms for repair contracts

The term of coverage is 12 months.

### Term for pre-season check-up plans

The pre-season check-up plans cover a one-time visit to perform the operational check-up service and cleaning as listed under the specific pre-season check-up plan.

### How to request emergency service

Just call 203-515-8088 any time, night or day, 365 days per year. A representative will ask you a few diagnostic questions about the appliance. Sometimes, a problem can be solved over the phone but, if not, the representative will dispatch a repair person to help you. We will respond within 1-1.5 hours

### Payment/charges for non-covered work

It is the contract Purchaser's responsibility to pay the service representative for any and all charges which are not covered under these contracts. This also includes payment for service calls when no repairs are made, including cleaning and re-lighting of pilot lights, resetting of tripped safety devices, fuses and/or circuit breakers (internal or external), diagnostic assessments, overtime or premium and/or holiday rates as well as equipment charges or fees for use and/or rental of special

equipment or tools. If equipment is inaccessible or unsafe for service by one technician, there is a charge for any additional personnel needed.

### Term definitions

**PURCHASER** means you, the applicant for this coverage, and the owner of the equipment and appliances covered under this contract.

**CONTRACT** means *Comfort King Energy Maintenance & Service Agreement Programs*.

**EQUIPMENT** means the heating and air conditioning equipment specifically listed as covered in the Purchaser's Confirmation Letter.

### Manufacturer's warranty and insurance

*Comfort King Energy* shall not be responsible for any repairs which may still be covered under the original equipment manufacturer's warranty and/or what is, or would be covered under a homeowner's or fire insurance policy.

### Cancellation by the purchaser

This Contract applies only to the Purchaser (you) and equipment you have covered under the contract. You may cancel the Contract at any time, for any cause, with prior written notice *Comfort King Energy* at the address listed below

### Correspondence address

Please send any correspondence to: **Comfort King Energy**, 199 Ethan Allen Highway, Ridgefield CT, 06877